

MARTYNAS  
MAŽVYDAS  
NATIONAL  
LIBRARY OF  
LITHUANIA



ANNUAL  
REPORT  
2011



ACTION  
PLAN FOR  
2012





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NATIONAL  
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*Yet another year marked by achievements of the National Library's staff has passed. One of its key priorities has been successfully progressing reconstruction of the Library's main building. Though very much focused on this effort, we still managed to reorganize activity areas of the Library's management and individual structural units.*

*The Library has also undertaken consistent realization of the human resources development policy and system. A new board of the National Library's Scientific Council has been appointed, and it now includes the most distinguished representatives from Lithuania's universities, the Academy of Sciences, and State institutions related to the development of the information society. Some of international alliance projects have gained considerable momentum in 2011 – Europeana, Bibliotheca Baltica, etc. The National Library is represented in the highest management structures of the European Library.*

*We are expecting much from the newly established Department of Strategic Projects Development, which has as one of its missions pursuing activities of the project "Libraries for Innovation".*

*In 2011 we resumed our strategic partnership and cooperation with county public libraries. It will enable us to effectively implement the model of the system for the development of qualifications of the library staff.*

*It could be stated with satisfaction that the National Centre for Digitization and the Virtual Electronic Heritage System, which was established in 2011, has become the leader in coordination and realization of projects within the virtual electronic heritage system throughout Lithuania.*

*This publication presents the National Library's results for 2011 and the nearest strategic plans for 2012.*

*Professor Dr. Renaldas Gudauskas  
Director General  
Martynas Mažvydas National Library of Lithuania*

# MARTYNAS MAŽVYDAS NATIONAL LIBRARY OF LITHUANIA.

## ACTIVITIES, PRIORITIES AND PERFORMANCE INDICATORS

The Martynas Mažvydas National Library of Lithuania (hereafter, the National Library) is a national cultural institution which collects, organizes and preserves Lithuania's written cultural heritage, develops the collection of Lithuanian and foreign documents relevant to research, educational and cultural needs of Lithuania, and provides information services to the public.

The mission of the National Library is to ensure satisfaction of the Lithuanian knowledge society's needs for documentary and digital information.

### National Library objectives:

- ◆ long-term preservation of Lithuania's written cultural heritage;
- ◆ development of the national collection of documents relevant to research, educational and cultural needs of Lithuania;
- ◆ collection and bibliographic control of Lithuanian and Lithuania related published documents;
- ◆ development of the search system and databases for documents;
- ◆ serving the needs of information users;
- ◆ carrying out research in librarianship, bibliography, information and book science;
- ◆ drafting regulatory documents for librarianship and bibliography, coordination of this activity and providing methodological support for Lithuanian libraries;
- ◆ integration of Lithuanian libraries into the global network of libraries and information agencies.

### The National Library's priority activities for 2011/12

In line with its contribution to the priority activity of the Government of the Republic of Lithuania "Modern administration of the state: towards a new service quality", the National Library focused its efforts on the following areas of activity in 2011:

- ◆ improvement and development of electronic services;
- ◆ improvement of accessibility to information and digital content;
- ◆ development of library staff competences and users' information literacy skills.

Priority activities for 2012:

- ◆ ensuring proper infrastructural environment for the implementation of activities prescribed by legal regulations;
- ◆ acquisition of printed documents, databases and other documents;
- ◆ development of the Virtual Electronic Heritage System;
- ◆ continuation of activities and results of the project "Libraries for Innovation" in public libraries of Lithuania.

The Annual Report 2011 and the Action Plan for 2012 is based on the Strategic Plans of the National Library for 2011–2013 and 2012–2014. Here we will attempt to highlight our goals and achievements in 2011 and plans for 2012.



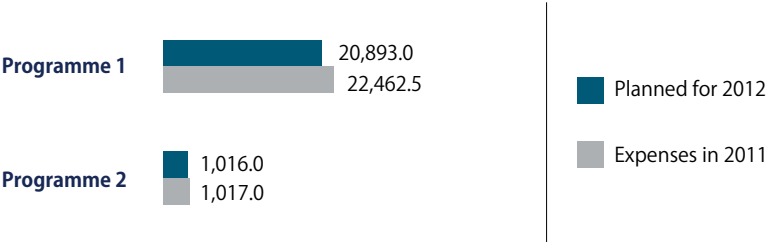
The statue of Martynas Mažvydas at the National Library  
(sculptor Kazys Kisielis)



# STRATEGY OF THE NATIONAL LIBRARY FOR 2011–2013



Budget in 2011 and 2012 (LTL1000)



Commemoration of the twenty year anniversary of the Parliamentary Library at the Seimas of the Republic of Lithuania on 16 November 2011



# PROGRAMME OBJECTIVES AND THEIR REALIZATION IN 2011/12

## “REFERENCE SERVICE FOR THE PUBLIC” – OBJECTIVE

**1** Collection of Lithuanian and Lithuania related published cultural heritage content, performing its bibliographical control, and providing information about it and other foreign documents.

**Key activities:**

- ◆ collecting, processing, bibliographic control and long-term preservation of Lithuanian documents received via legal deposit and Lituanica documents published abroad;
- ◆ development and organization of the humanities and social sciences collection.

**2** Development of the integrated electronic heritage system ensuring preservation, access and integration of cultural heritage objects into a single Lithuanian and European space of the digital cultural heritage.

**Key activities:**

- ◆ digitization of the cultural heritage content preserved in Lithuanian libraries;
- ◆ coordination of digitization activities on the national level;
- ◆ creation of a data bank for digitized documents and providing access to it.

**3** Performing the functions of a parliamentary library.

**Key activities:**

- ◆ provision of reference and information services for the governing bodies of the Seimas of the Republic of Lithuania, members of the Seimas, their advisers and public servants.

**4** Ensuring access to knowledge and information, development of library services in order to achieve realization of information society approaches.

**Key activities:**

- ◆ development of a system for information search;
- ◆ providing access to Lithuanian and foreign bibliographic and full-text databases;
- ◆ provision of traditional (reference and library) and electronic services.

**5** Evolving national library science theory and practice, and strengthening the dynamics of integration into the global library science processes.

**Key activities:**

- ◆ collection and analysis of data related to Lithuanian libraries;
- ◆ drafting normative documents regulating activities of Lithuanian libraries;
- ◆ investigation and promotion of national and international trends in library science theory and practice;
- ◆ arranging translations of international standards for the library, bibliographic and publishing communities, and providing recommendations on their application within Lithuanian libraries.

## “DEVELOPMENT OF THE LITHUANIAN INTEGRATED LIBRARY INFORMATION SYSTEM (LIBIS)” – OBJECTIVES

Upgrade of the LIBIS infrastructure, further improvement of the LIBIS software making it consistent with modern requirements.

**Key activities:**

- ◆ integration of Lithuanian information resources into a single European and worldwide information space;
- ◆ upgrade of the LIBIS infrastructure (including technical, system and database management facilities) and improvement of its functionality;
- ◆ bringing electronic services to higher levels of efficiency.

Since 2012, the programme has been called “Development of infrastructure and community competences in the LIBIS libraries”. It has acquired a new goal: **continuation of activities and results of the project “Libraries for Innovation” in the LIBIS libraries.**

**Key activities:**

- ◆ maintenance of centralized information systems;
- ◆ coordination of training in public libraries;
- ◆ promotion of active usage of public internet access.

Projects and programmes being implemented by the National Library:



Libraries for Innovation  
[www.bibliotekospazangai.lt](http://www.bibliotekospazangai.lt)



Development of the Virtual Electronic Heritage System  
[www.epaveldas.lt](http://www.epaveldas.lt)



Development of the Lithuanian Integrated Library Information System (LIBIS)  
[www.libis.lt](http://www.libis.lt)



Reading Promotion Programme  
[www.skaitymometai.lt](http://www.skaitymometai.lt)

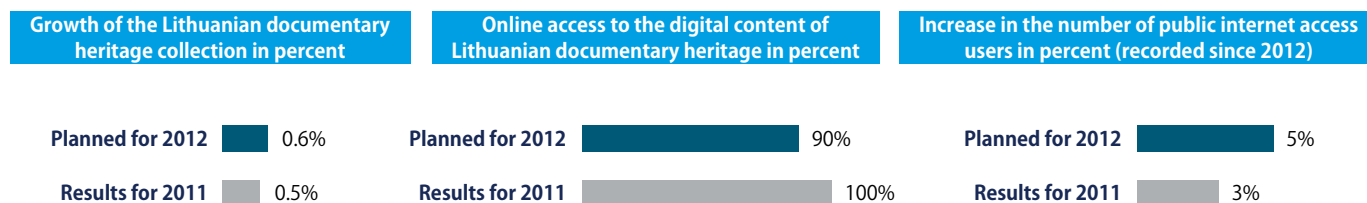


Development of Interactive Electronic Services for Ordering and Receiving Publications at Public Libraries  
[www.ibiblioteka.lt](http://www.ibiblioteka.lt)



## OPERATIONAL EFFICIENCY CRITERIA

The following criteria are applied for measuring **the success of the National Library's strategic goal and evaluating its public benefit**:



## PERFORMANCE INDICATORS

The following criteria are applied for measuring **the success of the programmes undertaken by the National Library and evaluation of their public benefit**:

Criterion	Results for 2011	Planned for 2012	Planned for 2013	Planned for 2014
Development of the National Archival Fund of Published Documents in percent as compared with the annual production of Lithuanian publishers	85%	82.3%	82.5%	82.5%
Number of objects digitized in Lithuanian libraries	47,685	41,000	30,000	30,000
Use of the web portal <a href="http://www.epaveldas.lt">www.epaveldas.lt</a> (number of user sessions)	1,035,865	800,000	850,000	900,000
Number of digitized Lithuanian cultural heritage objects accessible via the internet (recorded since 2012)	-	28,800	24,000	24,000
Reference service satisfaction in percent against the number of conducted searches	100%	100%	100%	100%
Increase in virtual visits in percent	9%	7%	7%	7%
Presentation of results from research in library science, bibliography and book science to the public (proportion of presented results against the total research, in percent)	40%	40%	40%	40%
Increase of the renovated area of the Library's building (recorded since 2012)	-	25%	25%	-
Updating of the LIBIS infrastructure	0.26%	0.26%	3.4%	3.4%
Number of library staff trained in information technologies (recorded since 2012)	-	50	200	200

Renovation of the National Library's main building





# GOALS OF THE NATIONAL LIBRARY'S PROGRAMMES

## GOAL 1

### COLLECTION OF LITHUANIAN AND LITHUANIA RELATED PUBLISHED CULTURAL HERITAGE, PERFORMING ITS BIBLIOGRAPHIC CONTROL AND PROVISION OF INFORMATION ABOUT LITHUANIAN AND FOREIGN DOCUMENTS

Collection, bibliographic control and preservation of Lithuanian and Lithuania related published cultural heritage constitutes the key function and responsibility of the National Library. Lituanica publications and legal deposit copies received from Lithuanian public information providers are preserved in the Archive of Printed Documents and the Archive of Audio and Video Documents of the National Archival Fund of Published Documents. The National Library develops and maintains the Archive of Electronic Resources and ensures archiving of Lithuanian websites and other electronic documents as well as cataloguing of the most important of them. Bibliographic records for Lithuanian and Lithuania related documents are stored in the National Bibliographic Databank, thus access to bibliographic and authority records is being ensured. Our main goal is ensuring as comprehensive annual collection of Lithuanian documents within the National Archival Fund of Published Documents as possible, supporting appropriate cataloguing level of documents and their preservation, and access to them for today's and future users. The National Library also develops and preserves a collection of foreign documents with the priority for humanities and social sciences literature.

On 20 June 2011, the Seimas of the Republic of Lithuania, following the Law on the Procedure for the Restoration of the Rights of Religious Communities to the Existing Real Property, adopted Resolution No.XI-1467 on the restitution of the National Library's building which at present serves as the premises for the Archive of Printed Documents of the National Archival Fund of Published Documents (hereafter, the Archive of Printed Documents) (4 K. Sirvydo Street) to the Archdiocese of Vilnius. By the end of the next few years, the National Library is obliged to return this building, where over 2 million documents are preserved, to the Archdiocese. The building is being temporarily used for storing part of the collections from the repositories of the National Library's main building, where reading rooms and document holdings of the Art, Music and Library Science Departments are located. Therefore we need to urgently find speeding measures for financing the reconstruction of the main building as well as make plans for the construction of new repositories for the National Library's collections.

The following four objectives support the achievement of this goal.

#### Objective 1

#### Development of the national archive of traditional documents

##### Results for 2011

- ◆ Adding 13,171 physical items and 6,063 document titles to the Archive of Printed Documents. By the end of 2011, this Archive contained 2,574,972 physical units and 1,098,571 document titles. Over 2011, the number of visitors to the Archive of Printed Documents totalled 1,468, the number of document borrowings reached 7,811 and the number of answered queries was 77. Over that same year, 710 physical units of documents were supplemented to the Archive of Video and Sound Documents. A testing programme for the assessment of the state of preserved documents involving multiple criteria was launched within the Archive of Printed Documents. The documents from 1750–1925 were tested, and damage revealed. The data obtained will be used for development of the Document Preservation Programme of the Archive of Printed Documents.
- ◆ In order to properly prepare for the restitution of the National Library's building at 4 K. Sirvydo St. and move the documents preserved there without delay (until 2016), the commission for the assessment of the state of documents preserved on the premises of the former St. George Church, which are in disposition of the National Library, was formed. The Action Plan for 2012/16 for processing and moving documents to other premises of the National Library has been prepared on the basis of the Commission's conclusions.
- ◆ Development of the Archive of Electronic Resources (ERA, *Elektroninių išteklių archyvas*) was continued, including updating of software and implementation of new versions of data incorporation and indexing tools. As of the end of 2011, ERA contained 201 million URLs of electronic resources, including 45 million public electronic periodical resources and 95 million non-public electronic periodical resources, 61 million of which could be attributed to the category of rarely included. The total amount of ERA data and indexes is about 5 TB.

## Composition and development of the Archive of Printed Documents

Documents	Added in 2010 (physical items)	Added in 2011 (physical items)	Number of documents as of 31 December 2011 (physical items)
Books and serials	12,070	11,522	1,179,749
Microforms	1	-	401
Cartographic documents	18	75	1,800
Printed music documents	60	47	10,615
Sound documents	-	-	3,897
Graphic documents	90	155	66,688
Databases in physical media	172	141	1,538
Electronic periodicals	10	5	397
Other documents	1,034	1,226	1,309,887
<b>In total: physical items</b>	<b>13,455</b>	<b>13,171</b>	<b>2,574,972</b>
<b>document titles</b>	<b>6,102</b>	<b>6,063</b>	<b>1,098,571</b>

## Composition of the Archive of Video and Sound Documents of the National Archival Fund of Published Documents

Sound recordings on CD	3,391
Video recordings on DVD	483
Audiotapes	3,440
Videotapes	177
Vinyl records	2,264
Shellac records	2,550

### Planned for 2012

- ◆ Adding 14,000 physical items of documents to the Archive of Printed Documents, and 300 physical items of documents to the Archive of Video and Sound Documents.
- ◆ Maintaining the Archive of Printed Documents and further delivering second copies of archival documents to the Kau-

nas County Public Library, and continuing implementation of the programme for the assessment of the state of preserved documents. Special attention will be paid to managing document holdings preserved at St. George Church in accordance with the Action Plan adopted in 2011.



Part of the National Library is located in premises which used to belong to St. George Church and Monastery. The Carmelite monastery was established in 1506 within the territory of the Radvila family manor, and the Late Baroque church was built in the 17th century. At present over 2 million documents are preserved there; some reading rooms and part of collections from the repositories of the National Library's main building were also moved there because of the reconstruction. Before the end of 2016, these premises have to be restituted to the Archdiocese of Vilnius.

## Objective 2

### Bibliographic control and statistical monitoring of documents published in Lithuania and foreign documents in Lithuanian

#### Results for 2011

- ◆ As of 31 December 2011, the National Bibliographic Data Bank (hereafter, NBDB, *Nacionalinės bibliografijos duomenų bankas*) contained 2,105,560 current national and retrospective bibliographic records. 261,406 new records were created. The bulk of them (85% or 223,552) were records for constituent parts of Lithuanian periodical and continuing publications as well as other documents. Records were also submitted to NBDB by 66 Lithuanian public libraries.
- ◆ 50% of records for constituent parts of documents within the Database of Analytical Bibliography were created by structural units of the National Library, and the remaining records were received from other Lithuanian libraries. At the end of 2011, the database contained 1,897,988 records, i.e. 90% of all the NBDB records.
- ◆ The following current and retrospective bibliography publications were issued:
  - *Bibliografijos žinios. Knygos, 2010*. ("Bibliographical News. Books. 2010").
  - *Bibliografijos žinios. Garso ir vaizdo įrašai, elektroniniai išteklių, 2010*. ("Bibliographical News. Sound Recordings, Video Recordings and Electronic Resources. 2010").
  - *Bibliografijos žinios. Serialiniai leidiniai, 2010*. ("Bibliographical News. Serials. 2010").
  - *Ekspresinformacija apie naujus spaudinius, išėjusius Lietuvoje* ("Express Information on the Latest Publications Issued in Lithuania" (printed weekly and e-bulletin).
  - *Numatomos leisti knygos* ("List of Forthcoming Books") (e-bulletin).
  - The control list *Lietuvos knygos hebrajų kalba, 1759–1900* ("Books in Hebrew published in Lithuania in 1759–1900")
- ◆ The following annual statistical publication was prepared and issued:
  - *Lietuvos spaudos statistika, 2010*. ("Lithuanian Library Statistics, 2010").

#### Planned for 2012

- ◆ Continuing production of the national current and retrospective bibliography, including issuance of the following publications:
  - Parts "Books", "Sound Recordings, Video Recordings and Electronics Resources" and "Serials" of the national current bibliography publication "Bibliographical News 2011".
  - Bulletins "Express Information on the Latest Publications Issued in Lithuania 2012" and "List of Forthcoming Books 2012".
- ◆ *Lietuvos bibliografija. Serija C, 1906–1907. D. 3* ("Lithuanian Bibliography. Series C, 1906–1907. Part 3").
- ◆ *Lietuvos spaudos statistika 2011* ("Lithuanian Publishing Statistics 2011").
- ◆ Continuing retroconversion of the national bibliography with 2,000 records from the retrospective bibliography publication *Knygos lietuvių kalba. 1918–1940* ("Books in Lithuanian. 1918–1940") to be integrated into NBDB.

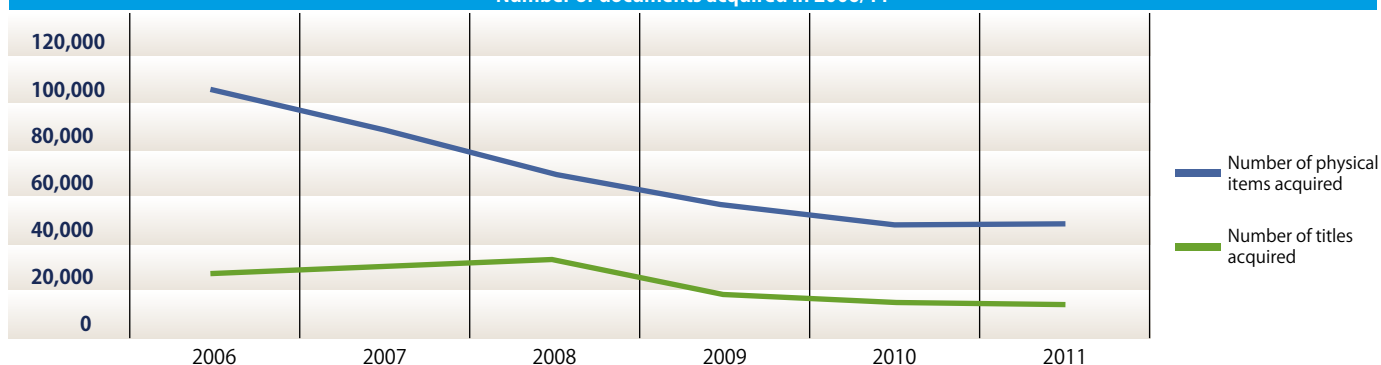
## Objective 3

### Development and management of the most comprehensive collection of humanities and social sciences documents in Lithuania

#### Results for 2011

- ◆ 47,757 physical units of documents were acquired in 2011, i.e. 7,600 documents fewer than in 2010. 66,000 LTL were allocated for acquisition of documents. Since 2009, funding of the Acquisitions Programme had been suffering steady reduction. In 2011, acquisitions funding amounted to 28% of that in 2010, and only to 11% of that in 2009. Legal deposit and donations remain the main source of acquisition of documents for the National Library collections and the National Archival Fund of Published Documents. The legal deposit copies constituted 91% of documents acquired (against 50.8% in 2010).
- ◆ The National Library participated in the exchange of documents among eight Lithuanian institutions and 109 partners from abroad. Valuable publications were donated by various science and cultural institutions and individuals. Due to the efforts of the Ministry of Foreign Affairs, the heritage of the famous Lithuanian diplomat Stasys Lozoraitis – a big batch of documents, books and personal belongings – came to Lithuania after his death. 6,000 books were added to the Lozoraitis collection donated to the National Library in 2007 by the will of the Ambassador Kazys Lozoraitis.

Number of documents acquired in 2006/11



## Planned for 2012

- ◆ Adding 44,000 items and 13,300 document titles to the National Library collection. Development of the exchange of Lithuanian and foreign documents; participation in document exchange programmes in alliance with the Fund for the Assistance for the Development of Cultural Centres Abroad (Russian Federation) and other organiza-

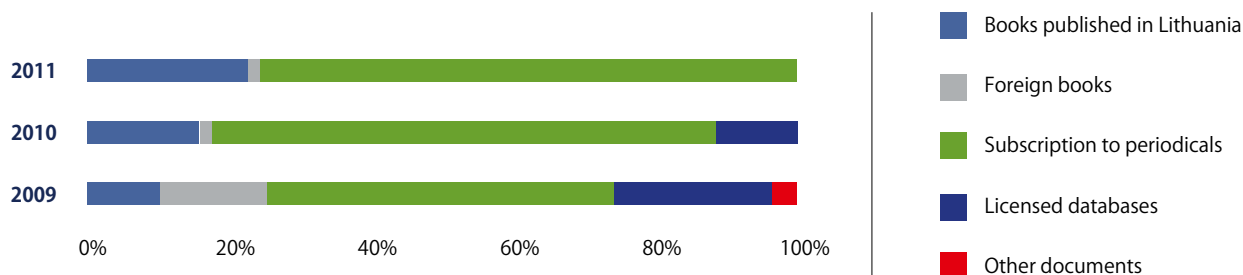
tions; and further participation in projects for acquisition of books.

- ◆ Continuing subscription to databases in association with the Lithuanian Research Library Consortium and eIFL; and enriching information resources with electronic documents from licensed databases.

## Structure and development of the National Library collection (excluding the National Archival Fund of Published Documents)

Documents (physical units)	Acquired in 2010	Acquired in 2011	Total number in 2011
Books and serials	30,635	29,673	3,701,192
Manuscripts	1,996	1,308	75,991
Microforms	99	17	81,139
Cartographic documents	52	175	10,715
Printed music documents	238	235	103,880
Audiovisual documents	1,128	859	78,640
Graphic documents	29	24	31,792
Databases in physical media	1	2	1,958
Electronic periodicals in physical media	221	197	1,064
Other digital documents in physical media	164	151	744
Other documents	1,116	1,945	17,888
<b>In total:</b>			
<b>physical items</b>	<b>35,679</b>	<b>34,586</b>	<b>4,105,003</b>
<b>titles</b>	<b>14,038</b>	<b>12,887</b>	<b>1,762,305</b>

## Distribution of Acquisitions Funds within the National Library in 2009/11



In 2011 most of the allocations (75%) were budgeted for the subscription to periodicals, 23.5% for books published in Lithuania, and 1% for foreign books.





## Results for 2011

- ◆ The following tasks for long-term preservation of documents were accomplished by the Document Conservation and Restoration Centre (hereafter, DKRC, *Dokumentų konservavimo ir restauravimo centras*): 29,356 conditional pages of documents and 91 binding restored; 1,451 documents cleaned and disinfected; 526 periodicals bound; 3,710 individual protective wrappers and boxes produced; 77,811 frames of Lithuanian periodicals microfilmed.
- ◆ Within the framework of its functions as a national research and methodical centre for preservation, conservation and restoration of library collections, DKRC constantly provides consultations for libraries and other institutions on issues of long-term preservation of documents, performs research and prepares various methodical materials. In 2011 a methodical tool for the evaluation of conservation/restoration expenses for conservation/restoration of the National Library documents having the status of movable cultural property resulting in fundamental improvement of their state was developed. Investigation in the feasibility for stabilization of paper containing green copper pigment was performed. Self-training workshops on weaving book headbands, stitching up of book sheets and conservation of manuscripts written with ink containing metal ions were organized.
- ◆ Further implementation of the programme for the assessment of the state of documents preserved in the National Archival Fund of Published Documents. In line with the approved methods, the state of printed documents was tested and higher-risk groups were identified. The most frequently observed damage was the following: acid paper (21,105 documents), paper containing lignin (9,239 documents) and rusted staples (3,360 documents).

## Planned for 2012

- ◆ Reestablishment of the functionality of time-worn and damaged documents by restoring 26,000 conditional leaves of documents and restoring/reconstructing 80 bindings of documents. 5,100 written heritage document items will be saved from deterioration through conservation, disinfection, binding and production of special wrappers and boxes.
- ◆ Further implementation of the programme for the assessment of the state of documents of the National Archival Fund of Published Documents. For the liquidation of damage, it is intended to apply passive conservation methods and develop a programme for conservation of documents with rusted staples.
- ◆ Organizing self-training workshops on advantages of passive conservation, applying of leafcasting processes for consolidation of time-worn media, and carton folding.
- ◆ Provision of methodical assistance for Lithuanian public libraries, presentation of lectures, practical courses and trainings. In line with the 2012 Qualifications Improvement Plan for the National Library staff, library professionals responsible for collection preservation will be involved into a special training programme on documents conservation and preservation.

Trainings for professionals from the day care centre "Šviesa" in the Document Conservation and Restoration Centre on 24–26 January 2011



## GOAL 2

### DEVELOPMENT OF THE INTEGRATED ELECTRONIC HERITAGE SYSTEM ENSURING PRESERVATION OF CULTURAL HERITAGE OBJECTS, ACCESS TO THEM AND THEIR INTEGRATION INTO A SINGLE DIGITAL SPACE OF LITHUANIAN AND EUROPEAN CULTURAL HERITAGE

The Programme for the Development of Lithuanian Information Society in 2011/19 adopted by the Government of the Republic of Lithuania on 16 March 2011 sets as one of its priorities development and promotion of electronic content and services. It is emphasized that information and communication technologies (ICT) can be most helpful for the dissemination of information about Lithuanian culture, thus contributing to preservation and enhancement of European cultural diversity and promotion of the national self-expression. ICT open new possibilities for memory institutions (libraries, archives and museums) fostering Lithuanian cultural heritage to preserve significant research, educational and art resources which disappear with time, integrate them into the electronic space of cultural heritage and provide worldwide access to them. One of the objectives of the above-mentioned programme is digitization of Lithuanian cultural heritage objects and using them for the creation of digital products accessible to the public, thus ensuring preservation and promotion of digital content in electronic space. The 2005–2008 project “Creation of the Integrated Virtual Library Information System” implemented by the National Library and the established portal of the digital heritage [www.epaveldas.lt](http://www.epaveldas.lt) set strategic and methodologic background for the partnership of libraries, museums and archives involved in digitization of the national cultural heritage and ensuring its long-term preservation. Another project implemented by the National Library and its nine project partners in 2010–2012 and financed from EU Structural Funds, “Development of Virtual Electronic Heritage System”, is intended to expand the system’s functionality and support effective search. The infrastructure is being developed, regional digitization centres have been established in project partners’ institutions and equipped with digitization hardware and software, and teams of qualified digitization professionals have been recruited. These centres will ensure analysis and coordination of digitization on the national level, preservation and promotion of the cultural heritage as well as providing possibilities for new projects integrating cultural heritage into educational and cultural tourism programmes.

The following three objectives support the implementation of the goal.

#### Objective 1

**Setting legal, organizational and other essential conditions for supporting the functions of the National Library as a digitization centre in line with the Strategy for Digitization of the Lithuanian Cultural Heritage, Digital Content Preservation and Access**

#### Results for 2011

- ◆ Establishment of the National Centre for Digitization and the Virtual Electronic Heritage System within the National Library on 21 February 2011. Its functions are to ensure coordination of digitization of Lithuanian cultural heritage, promote cooperation among memory institutions, and disseminate domain-specific information and knowledge on the national and international levels. The Centre consists of the Department for Digitization, the Department for Selection of Documentary Heritage and Metadata Creation, and Standards and Methodological Department. Most of the Centre’s functions are inter-institutional.
- ◆ The National Library undertook the task of creating a system for monitoring of digitization activities assigned to it by Council for Digitization of Lithuanian Cultural Heritage under the Ministry of Culture of Lithuania. A feasibility study and technical project for the creation of software for the system of monitoring of digitization have been prepared.

#### Planned for 2012

- ◆ Development of activities of the National Centre for Digitization and the Virtual Electronic Heritage System to achieve the following goals:
  - ensuring digitization of Lithuanian documentary heritage, coordination of bibliographic description of the digital content on the national level, and interoperability with other memory institutions, thus enabling creation of integrated digital content of Lithuanian cultural heritage and access to it;
  - maintaining and developing the integrated virtual electronic heritage system and the website [www.epaveldas.lt](http://www.epaveldas.lt) by supplementing it with cultural heritage objects digitized by memory institutions;
- organizing trainings for digitization professionals in Lithuanian libraries and other memory institutions on issues of digitization, long-term preservation, promotion and standardization of the cultural heritage as well as interoperability among memory institutions;
- ◆ Introducing a system for monitoring of digitization, and performing the monitoring itself, and assessment of digitization activities in Lithuania with the involvement of ten institutions from all over Lithuania into the system.



## Results for 2011

- ◆ Further implementation of the project “Development of the Virtual Heritage System” financed from the EU Structural Funds. The following project activities were accomplished:
  - development and installation of software for collecting, long-term preservation and managing of digital images in all partner institutions;
  - upgrade of software for linking digital images and metadata, and integrating them into the virtual system;
  - preparation of a common list of objects to be digitized by project partners (78,401 objects selected for digitization);
  - digitization of 20,853 Lithuanian cultural heritage documents (books, periodicals and manuscripts (261,050 pages)) and 1,720 old Lithuanian shellac and vinyl records (7,379 works) by the National Library;
  - digitization of 47,658 cultural heritage objects by other Lithuanian libraries;
  - digitization of 15,146 cultural heritage objects by museums and archives;
  - optical recognition of 4,720 pages of periodicals in Lithuanian from 1823–1940.
- ◆ Creation of software for integrating digitized Lithuanian cultural heritage objects into Europeana and submitting the first set of records for testing.
- ◆ Improvement of the structural compatibility of descriptive metadata and creation of the Integrated Thesaurus of Lithuanian Geographical Names, Personal Names and Historical Chronology (BAVIC).

## Planned for 2012

- ◆ Further implementation of the project “Development of the Virtual Electronic Heritage System”, including upgrade of software applications, organization of trainings for professionals, continuation of standards adaptation, creation of digital content and development of electronic services.
- ◆ Digitization of 61,000 books, periodicals and manuscript documents, and 160 old Lithuanian shellac and vinyl records (1,200 works) within the National Library and other Lithuanian libraries; digitization of 6,100 art works, printed documents and church books within museums and archives; and optical recognition of 5,000 pages of periodicals from 1823–1940.
- ◆ Integration of 20,000 books, periodicals and manuscript documents into Europeana.



The Lithuanian DP press collection of 1945–1952 preserved at the National Library was acknowledged as documentary heritage of national significance and included into the Lithuanian National Register of the UNESCO programme “Memory of the World” in 2011. Part of it is accessible on the portal [www.epaveldas.lt](http://www.epaveldas.lt)

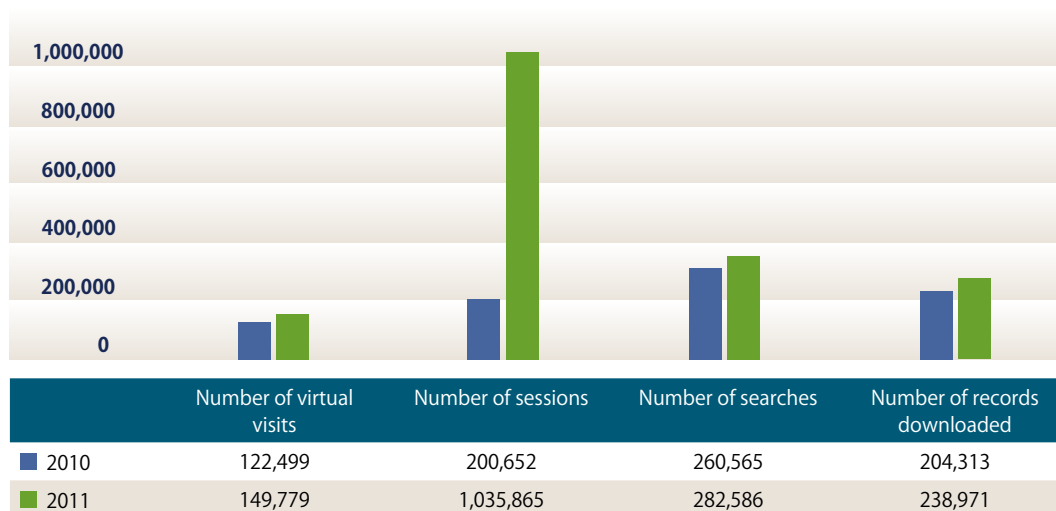


## Results for 2011

- Starting the creation of metadata for digitized objects according to the established methodology, and linking bibliographic records and images. 25,517 digitized documents were contributed to the data bank of the Virtual Electronic Heritage System and the portal [www.epaveldas.lt](http://www.epaveldas.lt).
- Further implementation of the activities within the project "Development of the Virtual Electronic Heritage System" and delivering of cultural heritage objects digitized by the project partners to the portal [www.epaveldas.lt](http://www.epaveldas.lt). The total number of objects delivered exceeds 200,000.

## Planned for 2012

- 12,000 digitized objects will be delivered to the Virtual Electronic Heritage System and the portal [www.epaveldas.lt](http://www.epaveldas.lt).
- Further development of the portal [www.epaveldas.lt](http://www.epaveldas.lt) and electronic services by presenting more diverse cultural heritage objects.

Usage of e-services via the portal [www.epaveldas.lt](http://www.epaveldas.lt) in 2010/11

Over 7,000 works from the collection of old Lithuanian shellac and vinyl records of the National Library were digitized in 2011. The portal [www.epaveldas.lt](http://www.epaveldas.lt) will present sound recordings from shellac records issued in various countries in 1907–1966. Among them will be the first rare Lithuanian recordings issued by the company Zonophone Record in Riga (1907–1909) and Vilnius (1910–1911)



## GOAL 3

### PERFORMING THE FUNCTIONS OF A PARLIAMENTARY LIBRARY

2011 marked twenty years from the National Library starting to perform parliamentary library functions. In 1991 the Supreme Council of the Republic of Lithuania (*Atkuriamasis Seimas*) adopted a resolution which expanded the National Library's functions and gave it the status of a parliamentary library. This document was the first National Library related legal act of the independent Lithuania. For performing the new function, the Parliamentary Information Department was established with the prime responsibility to provide reference and information services for the governing bodies of the Seimas of the Republic of Lithuania, members of the Seimas, their advisers and public servants.

During the celebration of the 20th anniversary of the parliamentary library, the exhibition "The National Library: the first decades of the development of the parliamentary library" was opened at the Seimas of the Republic of Lithuania. It presented documents illustrating the development of the parliamentary library in 1991–2011.

2011 was announced the Freedom Defender's year by the Seimas. Twenty years ago, on 13 January 1991, by applying the tactics of peaceful resistance, the nation succeeded in defending national freedom and independence. By the will of the destiny, in January 1991 the National Library found itself at the heart of the events and became the headquarters of freedom defenders. As a contribution to this significant date, the virtual exhibition "The 13th of January and the National Library" was prepared, which presented stories, testimonies and photographs of the Library's staff members. The exhibition also included notes of support from Library partners and colleagues – telegrams that had been sent to us from libraries and other cultural institutions from abroad after the end of the tragic events.

During the two decades of performing its functions of a parliamentary library, the National Library accomplished and refined services for Lithuanian parliamentarians and members of the Government of the Republic of Lithuania. Since 2004 the National Library has been issuing the periodical scientific research publication *Parlamento studijos* ("Parliamentary Studies") presenting material related to the issues of the expression of democratic processes, history, law, political sciences, language and dissemination of information.

The following objective supports the achievement of this goal.

#### Objective 1

Provision of information services for members of the Seimas of the Republic of Lithuania, the Government of the Republic of Lithuania and other government institutions

#### Results for 2011

- ◆ 30,000 bibliographic records for articles from periodicals created and 202 press reviews prepared providing wide coverage of activities by members of the Seimas, the Prime Minister, ministers and Lithuanian members of the European Parliament, actions of political parties, current political, economic and legal affairs of the country. The following bibliographic reviews were prepared:
  - the review of the Lithuanian municipal press;
  - the review of the Lithuanian regional press;
  - the press review on Lithuanian political parties, movements and administrative sectors;
- the bibliographical review on legal issues;
- the review of Polish press.
- ◆ 200 bibliographic queries answered and of 84 bibliographic lists prepared.
- ◆ New information about the January events and celebration of the Freedom Defenders' Day from Lithuanian regional press added to the website [www.laisve15.lt](http://www.laisve15.lt) dedicated to Freedom Defenders' Day, the 13th of January, and maintained by the National Library.
- ◆ Issuance of Nos. 10 and 11 of the periodical scientific research publication "Parliamentary Studies".



During the celebration of the 20th anniversary of the parliamentary library, the exhibition "The National Library: the first decades of the development of the parliamentary library" was opened at the Seimas of the Republic of Lithuania.

#### Planned for 2012

- ◆ Provision of current comprehensive bibliographic information about the Seimas election due in 2012.
- ◆ Continuing collaboration with the Department of Parliamentary Research at the Seimas of the Republic of Lithuania in providing current bibliographical information as well as press and thematic reviews for the members of the Seimas.
- ◆ Issuance of Nos. 12 and 13 of the scientific research publication "Parliamentary Studies".

## GOAL 4

### ENSURING ACCESS TO KNOWLEDGE AND INFORMATION, DEVELOPMENT OF LIBRARY SERVICES IN ORDER TO ACHIEVE REALIZATION OF INFORMATION SOCIETY APPROACHES

Due to closing the National Library's main building for reconstruction and the decreasing number of reading room workplaces, it was necessary to reorganize readers' services and information services for the users. The recent social changes, rapid development of ICT and tremendously increasing flow of knowledge and information offered new possibilities for the National Library to step into new levels of performance, make essential improvements in operational processes, and ensure establishment and development of services provided on the basis of new information technologies. Purposeful efforts of the National Library in creation and development of the national information infrastructure, digital content and e-services make a positive impact on the quality of information services to the society as well as the whole economic, social and cultural life of the country. This is also proved by last year's positive changes in statistical indicators of provision of e-services by the National Library. Therefore collection and dissemination of electronic information resources, providing access to the content and knowledge, and development of interactive and electronic services were set as priority activities in the National Library's Strategic Plan for 2011–2013.

The infrastructure created during the period of implementation of the projects financed from EU and other sources will continue to serve for the development of new information services, thus strengthening the significance of the National Library as a service provider within the society and the Lithuanian library system. New technologies offer new possibilities for working, learning, entertainment, communication, and free self-expression. Services migrate to i-Pads, e-reading devices and smart mobile phones. The new investment project "Introducing e-publications for the reader and implementation of intellectual search for e-resources within library catalogues" will be launched by the National Library in 2012. It will provide for the development of popular services concerning e-catalogues, reader consultation, etc. via mobile devices and giving more focus to creation of new services and making traditional services more attractive to the user. The project financed from the EU Structural Funds "Presenting Classical Works of Lithuanian Literature Online" aiming to develop new electronic services for the access to classical works of Lithuanian literature in electronic form is intended to be performed in 2012.

The following two objectives support the accomplishment of this goal.

#### Objective 1

#### Establishment of full-scale access to the National Library holdings by means of modern technologies

#### Results for 2011

- ◆ 47,000 records added to the Electronic Catalogue of the National Library with the total number of records in the catalogue amounting to 836,000 at the end of the year. Due to the decrease in current acquisitions, one of the key tasks of the National Library for 2011 remained re-cataloguing of earlier received documents.
- ◆ As of the end of 2011, there were 615,000 authority records in the authority records database of the National Library. Besides the National Library, the records were created by the Wroblewski Library of the Lithuanian Academy of Sciences, the Lithuanian Technical Library and the Kaunas County Public Library. 81 Lithuanian libraries were subscribers to this database in 2011.
- ◆ There were 2,800,000 (against 2,400,000 in 2010) searches performed and 1,300,000 (against 511,000 in 2010) sessions used in the National Library's catalogues and databases, and 1,300,000 (against 1,700,000 in 2010) records downloaded. There was a significant increase in the number of visitors to the common web portal of libraries, museums and archives [www.epaveldas.lt](http://www.epaveldas.lt) and users of the union catalogue of Lithuanian libraries.

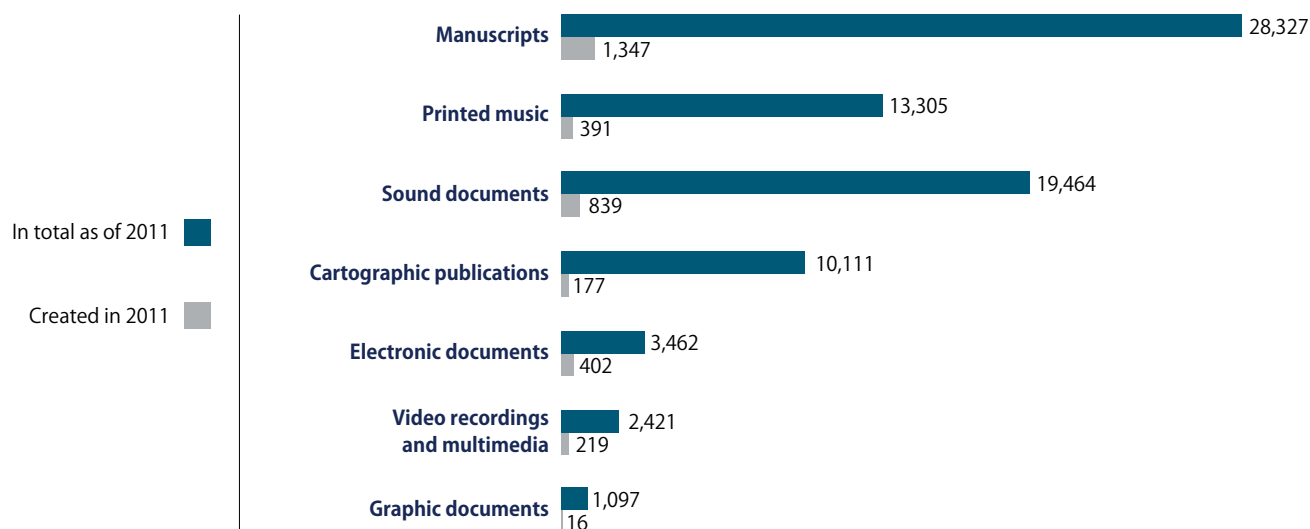
#### Planned for 2012

- ◆ Adding 50,000 new records to the National Library's Electronic Catalogue with the major focus on updating the existing records. Continuing participation in the Subject Authority Cooperative Programme (SACO) and supplying Lithuania related subject headings to the Library of Congress Subject Headings within the framework of further cooperation with the Library of Congress (USA).

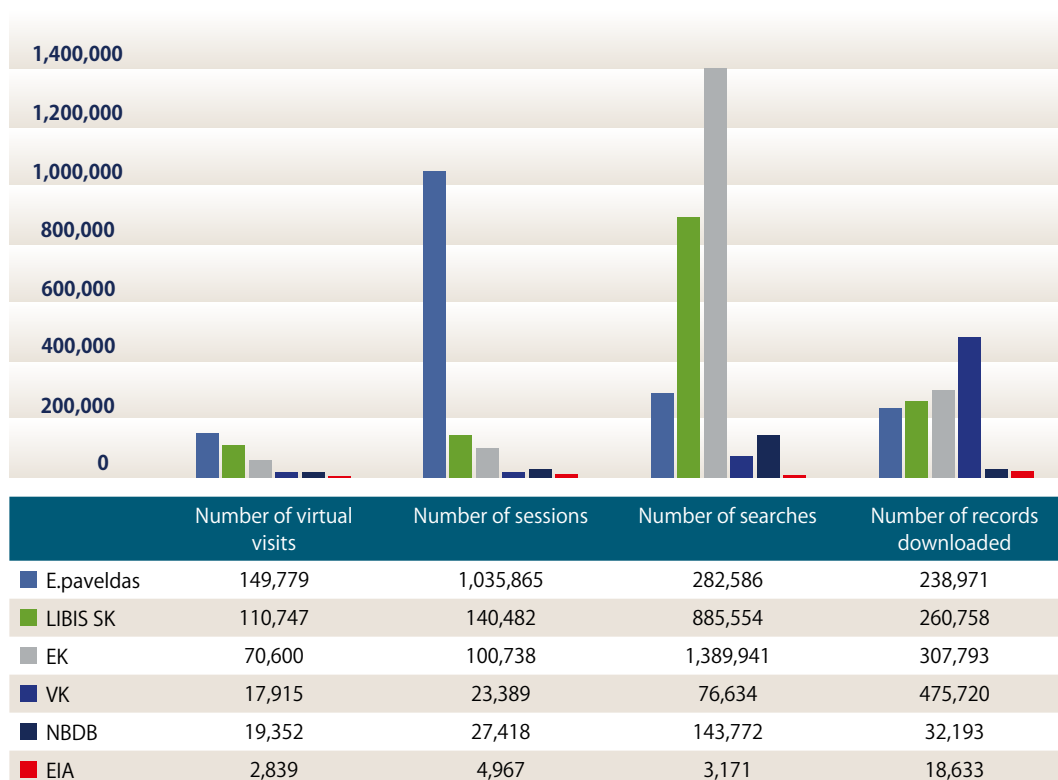


## Number of bibliographic records in the Electronics Catalogue according to the type of document

As of 2011, the Electronic Catalogue of the National Library contained 836,000 records. The majority of them (579,300 or 70%) were bibliographic records for textual documents. The number of records shown in the figure below excludes analytical records.



## 2011 statistics for the access to catalogues



E-paveldas – data bank of the digital heritage content of libraries, museums and archives; LIBIS SK – Union Catalogue of Lithuanian libraries; EK – Electronic Catalogue of the National Library; VK – Image Catalogue; NBDB – National Bibliographic Data Bank; EIA – Archive of Electronic Resources.

## Results for 2011

- ◆ Participation of the National Library in the project “eMoDB.LT: Opening of Research Databases for Lithuania” implemented by the Association of Lithuanian Research Libraries and licensing of 43 databases, including 4 Lithuanian and 36 foreign databases, and 3 database archives containing over 28,000 full-text periodicals, 19,000 full-text e-books and other publications accessible to users. Special attention was paid to promotion and advertising of databases.
- ◆ There was increase in the usage of electronic resources: 33,000 (against 17,000 in 2010) virtual users visited Lithuanian and international databases, 302,000 records (against 293,000 in 2010) were downloaded and 129,000 searches (against 142,000 in 2010) performed.
- ◆ The National Library became national editor of the open archive E-LIS and undertook responsibility for the submission of scientific documents prepared in Lithuania to E-LIS as well as dissemination of information about this archive in Lithuania. Lithuanian scientists and researchers were informed about the possibility to submit their works to the freely accessible thematic archive of E-LIS.
- ◆ The users’ need to get answers to their queries and receiving information via e-mail has been increasing, and there was a rise in the popularity of the “Ask the Librarian” service. The number of such queries increased by 17% in comparison with 2010, which accounted for 8% of the total annual number of queries. Queries submitted to “Ask the Librarian” varied in topic: the majority of them (31.4%) were related to the search of a particular document, 21.8% were thematic queries, 12.8% were related to the use of the National Library’s catalogue, and 9.9% were concerned with National Library services. As compared to queries received 10 years ago, decrease in the number of inquiries related to searching factual information and user service policies could be observed.
- ◆ Accomplishment of the project “Development of Interactive Electronic Services for Ordering and Receiving Publications at Public Libraries” implemented by the National Library resulted in the establishment of the portal [www.ibiblioteka.lt](http://www.ibiblioteka.lt), where library users can get the following e-services: ordering the reader’s card, using an automatic reference system and personally setting the time for receiving documents, ordering and receiving full-text documents, document copies or their digitized parts, and making payments for them. There is a possibility for subscribing news about the National Library and other public libraries, services provided or available documents.
- ◆ Along with accumulation, processing, preservation and dissemination of knowledge, ideas and information recorded in the documents, the Library actively contributes to the life of the knowledge society by promoting continuous learning, updating knowledge, cultural activities and creativity. Therefore a set of e-services ensuring efficient use of the sources managed by the Library was used for the development of users’ information competence. The following online resources of the National Library were the most popular among virtual visitors:
  - the National Library’s catalogues and databases (there was significant increase in the number of visitors to the data bank of digitized cultural heritage content from libraries, archives and museums);
  - the catalogue of references to information resources on the web;
  - the National Library’s electronic publications;
  - subscribed databases with online access;
  - virtual exhibitions.
- ◆ In order to ensure promotion of cultural services and information resources collected by the National Library, 42 thematic virtual exhibitions and 105 virtual presentations of documents newly acquired by the Information Centre and the Music and Art Departments were launched on the Library’s website. The most popular were the following virtual exhibitions: “The National Library and the 13th of January”, the exhibition devoted to the anniversary of famous Lithuanian poet Pranas Vačaitis “There is a Land Where Rivers Flow” and the exhibition devoted to the anniversary of the President Valdas Adamkus “President of the Republic of Lithuania Valdas Adamkus and the National Library”. A standard model for virtual exhibitions is being implemented in the National Library; procedures of working with partners have been set; and the network of partners willing to contribute to the National Library’s virtual exhibitions has been growing continuously.
- ◆ The following electronic serials were prepared and published on the Library’s website:
  - *Bibliotekininkystės naujienos* (“Library Science News”): publications from Lithuania and other countries on library science theory, methodology and history, library activities and other issues;
  - *Depozitinių fondų naujienos* (“Deposit Collections News”): bibliographic indexes of 2011 publications by the International Atomic Energy Agency (IAEA), the International Bank for Reconstruction and Development (World Bank) and the International Monetary Fund;
  - *Bulletins Ekspresinformacija apie naujus spaudinius, išėjusius Lietuvoje* (“Express Information on New Publications Issued in Lithuania”) and *Numatomos leisti knygos* (“Forthcoming Books”);
  - Information bulletin *Europos Sąjunga: informacija apie naujai gautus dokumentus* (“European Union: Information on Newly Acquired Publications”);
  - Information bulletin *LNB Informacijos centro naujienos* (“Newsletter of the Information Centre”);
  - Bibliographic index *Tarptautinio saugumo ir NATO nauji leidiniai* (“New Publications on the International Security and NATO”).

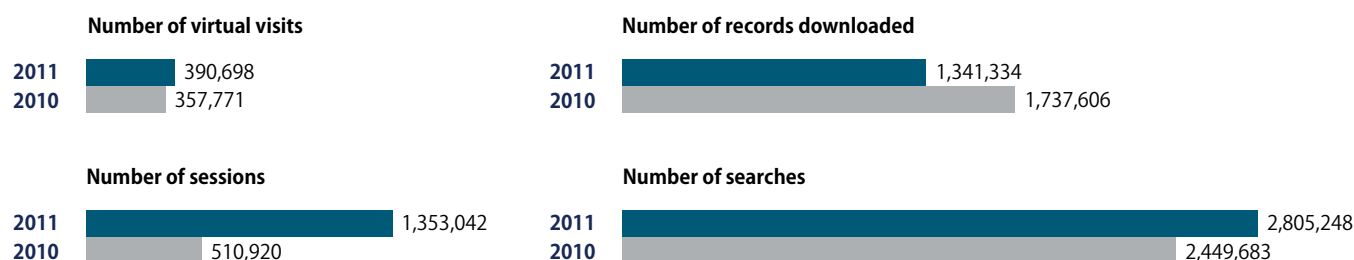




## Planned for 2012

- ◆ Implementation of the project “eMoDB.LT: Opening of Research Databases for Lithuania” under the leadership of the Lithuanian Research Library Association and financed from the EU Structural Funds will result in providing access for the National Library’s readers and remote users to information resources of 41 databases and 3 database archives.
- ◆ In line with the approach of free access to information and knowledge, among the intended activities are those related to promotion of open access to scientific materials and ensuring this access at the National Library. Special attention will be paid to popularization of the open archive E-LIS and its possibilities.
- ◆ Elaborating ways and means for preparation and promotion of virtual exhibitions presenting newly acquired books as well as those dedicated to anniversaries of prominent cultural figures and significant events in the life of the nation, and engaging the public to get acquainted with these exhibitions and appreciate them, thus becoming creators of their content. Development of cooperation with the Vilnius University Library and the Wroblewski Library of the Lithuanian Academy of Sciences through common cultural projects, especially those dedicated to events and dates included into the programmes for dates of national significance.
- ◆ Collection and organization of information about prominent figures in the Lithuanian literature and science, their work and creative and scientific research achievements as well as other materials, and launching this information onto the National Library network. Taking into account the society’s interests, comprehensive bibliography and iconography of outstanding Lithuanian people, and full-text documents related to them will be accessible to the users.

## Statistics on the use of the National Library’s electronic catalogues



## Reader service indicators

	2010	2011	2012 planas
Registered readers	15,399	13,751	14,000
Visitors to the library’s reading rooms	135,810	129,865	130,000
Documents borrowed	1,509,997	1,332,994	1,200,000
Bibliographic queries answered	36,857	37,439	37,000
- including by electronic means	2,421	2,950	3,000
Interlibrary loan services			
- number of documents ordered	4,017	3,707	3,465
- number of documents received and sent	4,112	4,031	3,385
Number of licenced databases	51	43	41
Number of workplaces in reading rooms	253	253	253

On 12 June 2011, the movable exhibition “The Rainiai Tragedy: the Memory Is Still Alive” prepared by the National Library was opened in Vilnius at Vincas Kudirka Square. The exhibition was devoted to the commemoration of the 70th anniversary of the massacre of political prisoners in the forest of Rainiai in 1941, one of the bloodiest pages in the history of the occupied Lithuania (photo on the left).

On 25 June 2011, the National Library’s Summer Reading Room in Lithuania’s sea resort Palanga commemorated its 45th anniversary. On this occasion, the exhibition “An Island of Culture and Information” was held.



The movable exhibition “The Discovered Königsberg” prepared by the Rare Books and Manuscript Department introduced the rich documentary and cultural heritage from this region preserved at the National Library. In 2010–2011 the exhibition was presented at the Šilutė, Utena and Kaunas Libraries.

## GOAL 5

### EVOLVING NATIONAL LIBRARY SCIENCE THEORY AND PRACTICE, AND STRENGTHENING THE DYNAMICS OF INTEGRATION INTO THE GLOBAL LIBRARY SCIENCE PROCESSES

In 2011, research and methodical activities of the National Library were developed in line with the following priorities: monitoring and analysis of changes in library performance; studying and promotion of theory and practice of library studies in Lithuanian and foreign libraries; research in library science, bibliography and books science; implementation of culture development projects; and dissemination of the newest knowledge in the field of cultural research. The issues that gained major currency and significance were standardization of library performance, drafting legal regulations, interoperability among libraries and other memory institutions, improving access to the national cultural heritage, and advancement of staff competencies.

On 10 March 2011, a new board of the Scientific Council of the National Library was approved by the Order of the Minister of Culture. It will contribute to creation of management, service policy, scientific research and development strategies. The Research Council includes representatives from Vilnius University, Kaunas University of Technology, the Information Society Development Committee under the Ministry of Transport and Communications, the Ministry of Culture, INFOBALT Association, the Lithuanian Academy of Sciences and the National Library itself. The Council is intended to support proper implementation of the National Library's aim to ensure meeting the needs of the Lithuanian knowledge society for documentary and digital information through the use of the integral national library infrastructure.

In order to ensure systematic and consistent professional development of its staff, the National Library, in cooperation with the Ministry of Culture and other cultural and scientific institutions and public libraries, is going to take active part in updating the system for the development of library staff competencies, modern training programmes and continued learning. On October 2011, further cooperation areas and strategy for common activities were discussed during the meeting of the administration of the National Library and executives of county public libraries. The latter expressed a wish to cooperate with the National Library in the spheres of staff training, methodical activities and other issues that are important for public libraries. They proposed that the National Library should become the coordinating institution in these activities. The defined actions were entered into the letter of intent providing for gradual and substantial strengthening of mutual relations and methodical, organizational and technical assistance by the National Library.

The following six objectives determine the accomplishment of this goal.

#### Objective 1

#### Expansion of scientific research and methodological activity in library science, bibliography and book science

##### Results for 2011

- ◆ The following scientific research areas were covered:

##### Lithuanian music documents.

- Research into production of shellac records during the period of 1940–1960. A publication about the collection of Lithuanian records belonging to the expatriate musician and collector of Lithuanian records Vytautas Strolia (USA) was prepared. This collection donated to the National Library in 2009 is one of the world's most comprehensive collections of Lithuanian and Lithuania related records. It contains about 2,500 records which had no chance to be brought to Lithuania during the Soviet occupation.
- Participation in the creation of the international abstract information database of music literature RILM (preparation and submitting bibliographic data and abstracts on Lithuanian musicological literature (73 records)).

##### National bibliography.

- ◆ The following parts of the National Retrospective Bibliography were being prepared:
  - 1905–1917 m. *smulkieji spaudiniai lietuvių kalba* (Serija A) ("Small Publications in Lithuanian, 1905–1917 (Series A)");
  - 1918–1940 m. *smulkieji spaudiniai lietuvių kalba* ("Small Publications in Lithuanian, 1918–1940");

- 1823–1940 m. *periodiniai leidiniai lietuvių kalba* (Serija B) ("Periodical Publications in Lithuanian, 1918–1940 (Series B)");

- *Periodinių leidinių lietuvių kalba publikacijos* (Serija C) ("Publications of Lithuanian Periodicals (Series C)");

- XVIII a. *Lietuvos knygos lenkų kalba* ("Books in Polish Issued in Lithuania in the 18th c.");

- *Lietuvių išeivijos spauda: serialiniai leidiniai, 1945–2000* ("The Press of Lithuanian Emigrants: Serials, 1945–2000").

- ◆ Publication of *Lietuvos knygų hebrajų kalba 1759–1900: kontrolinis sąrašas* ("Books in Hebrew published in Lithuania in 1759–1900: Control List").

- ◆ Further identification and investigation of Lithuanian pseudonyms, development of their database, and publication of "The Explanatory Dictionary of Lithuanian Pseudonyms".

- ◆ Translation into Lithuanian and publication of the document approved by IFLA Bibliography section "National Bibliographies in the Digital Age: Guidance and New Directions".

##### Manuscripts, rare and old books.

- ◆ Analysis and description of manuscript document collections of the following individuals and organizations: the collections of Antanas Poška and Leonas Prapuolenis, the

archives of Lithuanian emigrants, Vilnius Chapter and the Kossakowski Family, and documents of Prussian institutions within the Collection of Official Acts of the 16–19th c.

- ◆ Taking part in the creation of series A/II “Music manuscripts after 1600” of the union information bibliographic database of old printed music (RISM) of IAML (International Association of Music Libraries). Bibliographic data on eight manuscripts preserved at the National Library were identified and delivered to this database.
- ◆ The National Library’s Rare Books and Manuscripts Department together with the Baltic Studies Chair at Illinois University (USA) contributed to the preparation of the Individual Written Lithuanian Language Database. This project aims to collect letters by ordinary people unknown to the public. 642 letters were collected and described. This material has special significance for investigators of the Lithuanian language history and the written heritage.
- ◆ In cooperation with the Museum of Church Heritage and the Wroblewski Library of the Lithuanian Academy of Sciences, the exhibition “Introibo ad altare Dei. Liturgical Books of Lithuanian Traditional Christian confessions” was prepared. It presented liturgical missals of Lithuanian traditional Christian confessions. It was the first exhibition ever launched in Museum of the Church Heritage that united printed documents and manuscripts of both Eastern Christianity (Orthodox, Old Believers and Uniate Churches) and Western Christianity (Roman Catholics, Evangelical Lutherans and Reformed Evangelicals).

#### Preservation and promotion of cultural heritage.

- ◆ Issuance of the selection of scientific research works of the Centre of Bibliography and Book Science of the National Library *Bibliografija 2008–2009* (“Bibliography 2008–2009”) containing articles by professionals of the National Library on development of Lithuanian cultural heritage; production of the retrospective bibliography; implementation of retroconversion projects; and search, preservation and promotion of archives of Lithuanian expatriate communities. It also includes materials about rare books from the National Library’s collections (Bibles of the 15–18th c. as well as historical heritage of Lithuanian Jewish culture – magazines in

Hebrew issued in Vilnius), Lithuanian pseudonyms and their occurrence in international pseudonym digests. The publication traditionally includes some significant reports from IFLA general conferences.

#### Information and documentation standards and terminology.

- ◆ Translation of the ISO standard LST ISO 9707:2011 Information and documentation - Statistics on the production and distribution of books, newspapers, periodicals and electronic publications (ISO 9707:2008, identical).
- ◆ Endorsement of the following three Lithuanian standards:
  - LST ISO 16175-1:2011: Information and documentation. Principles and functional requirements for records in electronic office environments - Part 1: Overview and statement of principles;
  - LST ISO 16175-2:2011: Information and documentation - Principles and functional requirements for records in electronic office environments - Part 2: Guidelines and functional requirements for digital records management systems;
  - LST ISO 16175-3:2011: Information and documentation - Principles and functional requirements for records in electronic office environments - Part 3: Guidelines and functional requirements for records in business systems.
- ◆ Participation in activities of the IFLA Permanent UNIMARC Committee and making proposals for the improvement of the UNIMARC format.

#### Investigations into readability and publishing of children’s literature.

- ◆ Collection of data about the nomination of the Book of the Year, analysis of readers’ comments, performing a survey of the most popular books of 2010 and summarizing its results.
- ◆ Summarization and publication of results from the readers’ survey “What children think about horror books”. Issuance of the publication „Children in Lithuanian Libraries in 2010” summarizing annual reports of children’s literature departments in Lithuanian public libraries.
- ◆ The National Library was further implementing the **Reading Promotion Programme** adopted by the Government of the Republic of Lithuania with the purpose to encourage reading among people from diverse age and social groups, advance their reading skills, and raise the prestige of reading.



On 12 May 2011, the exhibition „Introibo ad altare Dei. Liturgical Books of Lithuanian Traditional Christian confessions” prepared by the Rare Books and Manuscripts Department opened at the Museum

of Church Heritage. Much of the visitors’ attention was focused on liturgical missals that were presented there. The conference “Written Heritage of Lithuanian Christian Confessions” was organized on 26 May.



The Ministry of Culture carried out research into the assessment of the 2006–2011 Reading Promotion Programme. It was targeted at the Reading Promotion Programme organized by the Ministry of Culture of the Republic of Lithuania in 2006–2011 and implemented by the National Library. The research revealed that the majority of those who participated in the research (84%) rated the programme positively, most often because of its actions towards promotion of reading and educating people, stimulating young people's willingness to read and increasing resources for reading. The authors of the programme also consider as positive the fact that more than half of its participants expressed a wish to further organize reading promotion projects on their own initiative, take effort to attract other financing sources along with State funding. The results revealed the lack of reading promotion means for the elderly (15%), the disabled (9%), and children and teenagers (8%). Among additional most frequently proposed reading promotion means, are expanding library collections (24%), increased funding (11%) and various non-traditional actions (8%).

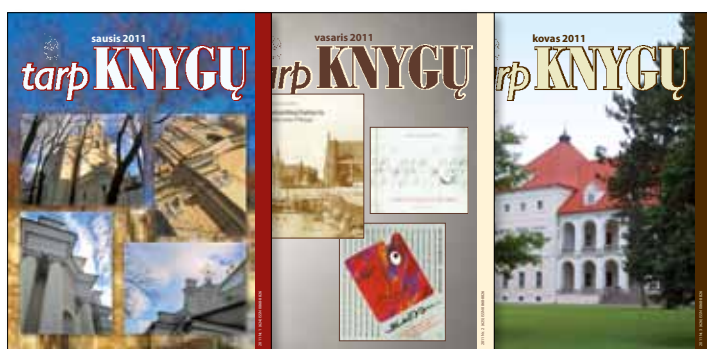
- ◆ The following methodological publications were issued:
  - *Bibliotekos veiklos apskaita: fondas, vartotojai, dokumentų išduotis*. ("Library Performance Accounting: Stock, Users, Loan");
  - *Šiandien aktualu: straipsnių rinkinys bibliotekininkams*, Nr. 1 ir 2 ("Current Issues: Collection of Articles for Librarians" Nos. 1 and 2);
  - *Rajonų, miestų ir apskričių viešųjų bibliotekų bibliotekininkų profesinis ugdymas: tyrimų rezultatai*. ("Professional Education of Librarians of Regional, Town and County Public Libraries: Results of the Research").
  - *Universalioji dešimtainė klasifikacija (UDK)* ("Universal Decimal Classification (UDC)").
- ◆ Provision of methodological support concerning information activities and issues of subscription to databases for public libraries. As in previous years, the National Library organized a centralized subscription to the database *INFOLEX. Praktika* for the public libraries and provided usage statistics for information resources.

### Planned for 2012

- ◆ Continuing investigation in all the scientific research areas with the main focus on:
  - users' requirements for informational and electronic service provision;
  - analysis of service quality in regional public libraries.
- ◆ Drawing an integrated plan for scientific research and methodological activities in 2012 together with other Lithuanian research libraries and educational and training institutions, and publishing it on the web.



The Lithuanian section of the International Board on Books for Young People (IBBY) was established in 1992 at the Children's Literature Centre of the National Library. Since 1994, the section has been issuing Lithuanian children's literature journal *Rubinaitis*, which is the only of its kind in Lithuania. In 2011 the magazine received the 2010 Children's Literature Award from the Ministry of Education and Science for achievements in popularization of the children's literature and promotion of reading.



The professional magazine "In the World of Books" is one of the most popular publications of the National Library.

## Results for 2011

- ◆ 99 articles prepared and published, and 85 reports submitted by the National Library's staff members. Many of these reports and articles were on promotion of activities and achievements of national and international projects implemented by the National Library. Worth mentioning are presentations of activities of the projects "Libraries for Innovation", "Creation of the Virtual Electronics Heritage System", "Development of Interactive Electronic Services for Ordering and Receiving Publications at Public Libraries" at conferences and events and in Lithuanian and foreign press.
- ◆ Collection, processing and publicizing of statistics on the performance of Lithuanian libraries and information on changes of statistical indicators:
  - presentation of the key data on the 2010 library statistics on the website of the National Library and in the magazine *Tarp knygų* ("In the World of Books");
  - Issuance of the digest of statistics *Lietuvos bibliotekų 2006–2010 metų statistika* ("Lithuanian Library Statistics 2006–2010");
  - Analysis of changes of municipal public libraries performance indicators and presentation of the summarized material in the magazine "In the World of Books".
- ◆ Preparation and publication of methodological recommendations on the following issues concerning library science theory and library practice in the "Current Issues":
  - copyright issues in digital space;
  - measurement and assessment of the quality of library performance;
  - legislative procedures and key legal regulations on library performance;
  - issues of development of structure, human resources management and staff training;
  - acquisition of electronic resources;
  - work with the LIBIS Statistical Subsystem;
  - problems concerning organization of open holdings;
  - initiatives on digital libraries.

The publication presents the IFLA Manifesto for Digital Libraries, IFLA Library Statistics Manifesto, Copyright for Creativity – A Declaration for Europe, the International Standard on the Performance Indicators for National Libraries as well as articles on practical issues of Lithuanian libraries and promotion of experience of foreign libraries. It also includes surveys of users' reading needs performed by Lithuanian libraries and other relevant information.

- ◆ Publications of the National Library reflect intellectual activities and editorial work of the National Library and achievements in publishing of professional literature. In 2011 the National Library issued 88 publications (17 titles, 350 printed sheets) with the total print run of 19,680 copies. The implementation level of the Publishing Programme reached 80% in terms of issued publication titles and accordingly 101% and 98% in terms of the scope of publications and print run. In 2011 there were issued collections of scientific research works ("Bibliography 2008/2009", "Parliamentary Studies" Nos 10 and 11); collections of thematic articles ("Professional Education of Librarians of Regional, Town and County Public Libraries: Results of the Research" and "Current Issues"); bibliographical publications (series of "Bibliographical News", "Books in Hebrew Published in Lithuania in 1759–1900", etc.); methodical and normative publications ("Accounting of Library Performance", "National Bibliographies in the Digital Age: Guidance and New Directions"); statistical publications ("Lithuanian Library Statistics 2006–2010" and "Lithuanian Press Statistics 2010"), the professional monthly magazine "In the World of Books", Nos 1-12; "The Explanatory Dictionary of Lithuanian Pseudonyms", etc. The collection of articles by Silvija Vėlavienė (1941–2011), a long-term staff member of the National Library and Head of the Lituanica Department, "In the Track of Forbidden Press", deserves special notice. Four publication projects were partially funded from the State budget.



## Planned for 2012

- ◆ Collection, processing, analysis and dissemination of the 2011 activity indicators of Lithuanian libraries; and preparation of the following methodological aids and publications on library history and statistics, collections of articles on scientific research activities:
  - *Lietuvos bibliotekų istorijos šaltiniai ir tyrinėjimai. Elektrėnų savivaldybės viešosios bibliotekos istorija* ("Historical Sources of Lithuanian Libraries and their Research. History of the Elektrėnai Municipal Public Library");
  - *Bibliografija, 2010/2011: mokslo darbai* ("Bibliography 2010/2011: Scientific Works");
  - *Tomas Venclova: bibliografinės rodyklės (1956–2011)* ("Tomas Venclova: Bibliographical Index (1956–2011)");
  - *Šiandien aktu: str. rinkinys bibliotekininkams. 2011, nr. 1(46) ir 2(47)* ("Current Issues: Collection of Articles for Librarians", 2011, Nos. 1(46) and 2(47));
  - *Lietuvos bibliotekų statistika, 2011* ("Lithuanian Library Statistics 2011");
  - *Lietuvos spaudos statistika, 2011* ("Lithuanian Press Statistics 2011");
  - *Savivaldybių viešosios bibliotekos: 2006–2010* ("Municipal Public Libraries: 2006–2010");
  - *Dalykinimo metodika. I dalis* ("Subject Cataloging Manual: Subject Headings. Part 1");
  - *UDK lentelės lietuvių kalba. 005 skyrius. Vadyba. Valdymas (0 sk. papildymai)* ("UDC Tables in Lithuanian. Chapter 005. Management (Additions to Ch.0)").
- ◆ The 2012 Publishing Programme includes 17 publication titles. As in previous years, the Programme was developed in accordance with work plans of the National Library's structural units and the interests of the Lithuanian library community.

## Objective 3

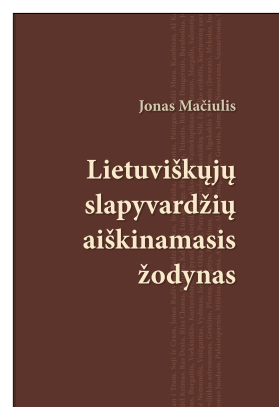
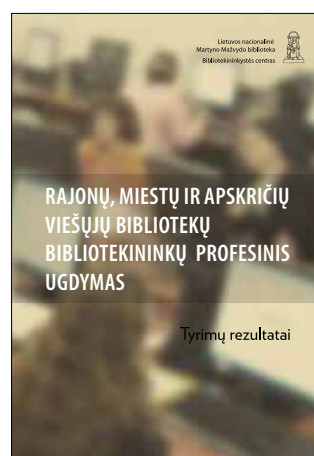
### Participation in the standardization of Lithuanian library operations and drafting of legal regulations

## Results for 2011

- ◆ Standardization of library operations is one of the key factors of the integration of Lithuanian libraries into international library processes. The following work was performed on international standards in 2011:
  - translation into Lithuanian of the preliminary consolidated edition of the International Standard Bibliographic Description (ISBD);
  - creation of the Integrated Thesaurus of Lithuanian Geographical Names, Personal Names and Historical Chronology (BAVIC) within the project for the creation of the virtual electronic heritage system;
  - translation into Lithuanian of the ISO standard LST ISO 9707:2011 Information and documentation - Statistics on the production and distribution of books, newspapers, periodicals and electronic publications ;
  - endorsement of 4 international standards by Technical Committee 47 of the Lithuanian Standardization Board "Information and Documentation".
- ◆ The Standards and Methodological Department at the Centre for Digitization and the Virtual Electronic Heritage System governs the activities of Technical Committee 47 of the Lithuanian Standardization Board (head Nijolė Bliūdžiuvienė); it participated in drafting of the Standards Programme of the Lithuanian Standardization Board and represented the Committee at the International Organization for Standardization's Technical Committee.

## Planned for 2012

- ◆ Preparation for the publication of the Lithuanian translation of the preliminary consolidated edition of the International Standard Bibliographic Description (ISBD).
- ◆ Drafting of the standard ISO 16175-1:2010 "Information and documentation. Principles and functional requirements for records in electronic office environments - Part 1: Overview and statement of principles".
- ◆ Continuing participation in the activities of Technical Committee 47 of the Lithuanian Standardization Board, the International Organization for Standardization (ISO) and the European Standardization Committee.





This project that is being implemented by the Martynas Mažvydas National Library of Lithuania together with the Ministry of Culture of the Republic of Lithuania and Bill & Melinda Gates Foundation is nearing its completion. The final conference on the assessment of the impact of project results is intended to be held in June 2012. In addition to providing tremendous opportunities for people by forwarding the introduction of information technologies in public libraries, providing conditions for gaining computer literacy and mastering smart usage of internet resources and e-services, the project also contributed to the development of the library staff and motivated them to promote community activities. This socially responsible project aimed at encouraging Lithuanian people to make use of information technologies in information search and communication. The project initiatives gained recognition, and in 2011 the project was awarded for promotion and usage initiatives in the field of electronic achievements.

#### Results up to 2011

- ◆ Establishment of 11 successfully operating training centres for librarians and non-professional users.
- ◆ Upgrade or establishment of public internet access in 891 public libraries in various towns and villages.
- ◆ Preparation and updating of materials for the instruction of librarians and non-professional users, including printed publications, online aids and instructional self-learning videos.
- ◆ All 1,993 librarians comprising the public internet service staff are graduates from elementary computer literacy and internet resources training courses. In 2011, 1,793 urban and rural librarians participated in knowledge development courses, which included additional training on improving skills of library representation and communication. Some 1,669 librarians underwent training in specialized adult training, public relations, "World Wide Web 2.0", representation, media communication and information management in English courses.
- ◆ Librarians were presenting scheduled motivation, training and instructional programmes concerning usage of information technologies for the population (61,111 participants were involved (against the planned 122%)); some 260,000 user queries were answered.
- ◆ In 2008–2011, broad and extensive communication campaigns involving measures for attracting people to libraries and actions that encourage more active usage of public internet access were organized, including actions of the campaign "Safe and Friendly Internet in Libraries", competitions for librarians and the general public, and various events for elder people, the unemployed, children from social risk families and of emigrated parents. The 2011 communication campaign had three principal goals: advertising the benefits provided by the internet, raising the awareness of the modern library and encouraging librarians to advance their representation skills. In 2001 successful implementation of the project's activity aiming at strengthening communication



between libraries and local communities and encouraging creation of local digital content was achieved.

- ◆ 2008–2011 was the period of intensive advertising of library activities on TV, radio and by open-air means. 628 articles were published in the press and on the internet, and there were 23 radio commentaries and 15 TV broadcasts about the project concerning new capacities and services of libraries. Success stories told by 48 people whose lives were changed by the library appeared in national and regional mass media.
- ◆ 2011 was the beginning of the project's final evaluation stage comprising assessment of the project's progress and defining its impact on people at whom the projects is targeted. Results of the survey of library staff and managers over the year 2011, as compared with those in 2008 (assessment of the initial situation), reveal the following changes:
  - Due to rapid development of public internet access during the project implementation, the number of libraries having public internet access was continuously increasing (97% in 2011 against 63% in 2008). Development of public internet access in rural areas (97% in 2011 against 52% in 2008) was more intensive than in urban areas (99% in 2011 against 88% in 2008).

- During the whole of the project's implementation period, there was advancement in librarians' computer skills (96% of librarians were satisfied with their skills in 2011 against 76% in 2008).

- Librarians were much more actively involved in instructing the users how to use information technologies. In 2011, 92% of librarians stated that IT training services were being rendered in their libraries. In 2011 the part of librarians who were competent to provide trainings has reached 67% (against 39% in 2010, 15% in 2009).

- Increase in satisfaction in the "new" (technology based) library basis and services, while the biggest negative changes were observed in the assessment of the material basis related to the "traditional" mission of the library – updating collections and sustaining the variety of periodicals and other publications (CD, DVD, etc.). A survey among librarians revealed that the traditional mission of the library, i.e. book lending, was outrivalled by provision of access to the internet and electronic information sources.

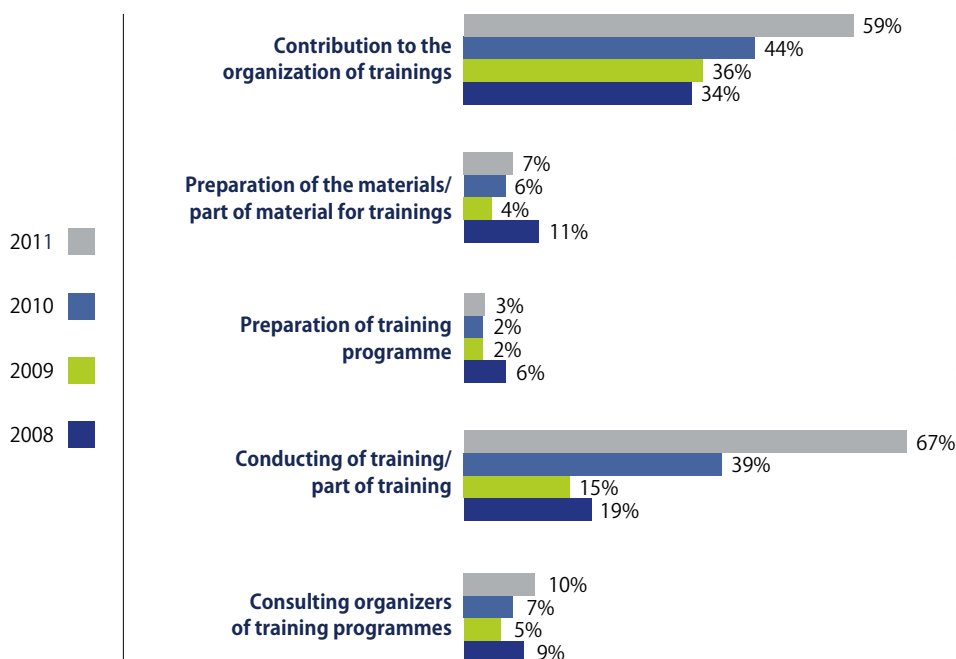
- ◆ Performing activities for supporting the project's continuity: updating and improvement of infrastructure, updating of training material, enhancing of the lecturers' competence and introduction of a simplified model for impact assessment.

### Planned for 2012

- ◆ In order to retain innovation and results achieved by public libraries during the project implementation, the following activities ensuring continuity of library services and initiatives after the project's accomplishment have been scheduled: updating of infrastructure, ensuring librarians' participation in extended trainings, supporting tools for public relations activities and motivation of people, and assessment of impact. An important role in ensuring continuity of training activities could be played by county and

municipal public libraries with training centres operating within them. To achieve sustained consolidation and coordination of certain activities, the National Library undertakes responsibility in the following areas: centralized support and maintenance of information systems; updating of qualifications of public library staff; national-scale monitoring, exploring and analysis of the situation; and promotion of public library activities.

### Increase of library staff's active participation in users' training in 2011

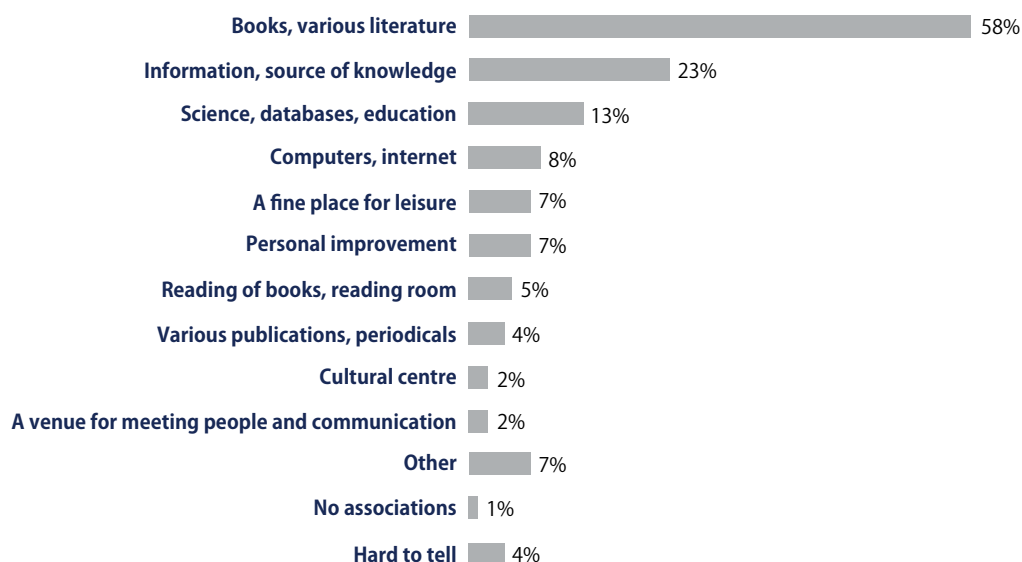


## Library services used by the population

	2009	2010	2011
Book borrowings	95%	89%	93%
Access to periodicals	50%	43%	39%
Free internet access	22%	25%	27%
Access to online information databases	12%	14%	11%
Borrowings of other publications	14%	17%	11%
Access to computer games	4%	6%	4%
Availability of computer literacy courses	3%	4%	3%

Image of libraries among population in Lithuania is positive and has been permanently improving during the previous years. Along with traditional associations with books and literature, the library is increasingly identified with information and the flow of knowledge.

## People's associations concerning the library





## Results for 2011

◆ Realization of the National Library's Programme for the Improvement of Staff Qualifications was given much consideration in 2011. However, financing cuts prevented pursuing and systematic implementation of the Staff Skills and Qualifications Training Improvement Plan. The total number of the National Library staff who participated at training events was 96. Training opportunities completely decreased in 2011, when the Government of the Republic of Lithuania adopted a regulation on liquidation of the Centre for Professional Improvement of Lithuanian Cultural Workers.

Therefore other more accessible instruments for training were employed to the utmost, such as individual training at the workplace, online training, on target training at conferences, seminars and other training events.

◆ There was a slight reduction in the number of the Library's staff compared to 2010: the total number of the National Library staff was 497 (against 498 in 2010) including 359 professional librarians (against 363 in 2010), 73 skilled specialists and 65 technical workers.

## Planned for 2012

◆ Improvement of knowledge, competences and skills is essential for developing a model of the modern National Library which meets the society's needs. Therefore special attention will be paid to establishing a system of the learning organization through structural and functional changes within the library. This will create prerequisites for efficient usage of human resources and emerging of new organizational competences.

◆ Considering the fact that the Centre for Professional Improvement of Lithuanian Cultural Workers terminated its work on 1 January 2012, the National Library prepared

a new model for the improvement of librarians' qualifications. The proposed model provides for the following hierarchy for organizing training processes: the National Library is responsible for training its own staff and that of county public libraries, whereas the county libraries organize and/or implement library staff training in their regions. The key goal of the training model is achieving a new quality of library development and ensuring sustainable future for libraries through development of the staff's personal and professional competences.

The Lithuanian Librarians Association participates in the IFLA programme *Building Strong Library Associations*. One of the goals of the programme is organizing trainings on the management of activity changes and promotion of the Association. In 2011 the trainings were by the staff members of the National Library.





## 2011 pasiekta

- ◆ In 2011 the National Library's international alliances included involvement in the activities of international professional organizations, partnership with national libraries and participation in international projects and document exchange programmes.
- ◆ The National Library continued its membership in:
  - **The International Federation of Library Associations (IFLA).** The National Library is a member of this organization's National Libraries and Bibliography sections and takes part in the activities of the UNIMARC Committee.
  - **The Conference of Directors of National Libraries (CDNL).**
  - **The Association of European Research Libraries (LIBER).** The National Library takes active participation in the activities of the Steering Committee of Heritage Collections and Preservation and the Manuscript Librarians Group.
  - **The Conference of European National Librarians (CENL).**
  - **The European Library (TEL) and Europeana.**
  - **The association of the libraries of the Baltic Sea region states Bibliotheca Baltica.**
  - **The International ISSN, ISBN and ISMN Agencies.** Pursuing preparation of data on Lithuanian publishers and sending them to the centres of these international agencies.
- ◆ **The International Board on Books for Young People (IBBY).**
- ◆ Continuing membership in the **International Association of Music Libraries (IAML)**, the **International Association of Law Libraries (IALL)** and the **International Reading Association (IRA)**; the National Library was taking part in the activities of the **Consortium of Legal Resource Centres and Legal Information Specialists.**
- ◆ Data about documents published in Lithuania were contributed to the following databases:
  - the UNESCO publication Index Translationum: bibliographic information on translations into the Lithuanian language;
  - the RILM database: abstracts of Lithuanian music literature;
  - the programme for shared cataloguing of the Library of Congress (USA) SACO: Lithuanian subject headings.
- ◆ There was partnership with cultural centres of Lithuanian expatriate communities and other organizations concerning issues of acquisition of Lituania publications and preparation of a bibliography and involvement into international document exchange programmes.

## Planned for 2012

- ◆ Continuation of the International Cooperation Programme with the major focus on strengthening representation of the National Library at the European digital library Europeana and the working group of the libraries of the Baltic Sea region Bibliotheca Baltica. In 2012–2014 the National Library will take part in the project "Europeana Awareness" together with other European cultural and research institutions.
- ◆ Strengthening partnership with embassies of foreign countries and other diplomatic agencies in the areas of cultural partnership, information and document exchange.
- ◆ Prolongation of the agreement between the National Library and the Foundation Conference of Directors of European National Librarians (CENL) concerning participation in the creation of the European Library and Europeana.



A group of students of library and information studies from European countries, participants of the international project "Das Grimm-Zentrum – (k)ein Bibliotheksmärchen", visited the National Library on 14 September 2011. They got acquainted with the National Library's activities and projects for digitization of Lithuanian cultural heritage.

## GOAL 6

### UPDATING THE LIBIS INFRASTRUCTURE AND FURTHER DEVELOPMENT OF ITS SOFTWARE IN ORDER TO MEET NEW REQUIREMENTS

The Martynas Mažvydas National Library of Lithuania, in compliance with its strategic goals and priorities and those on the national level, is carrying out a project for creating the Lithuanian Integrated Library Information System (LIBIS) and is responsible for the computerization of library and information processes within Lithuanian public libraries as well as integration of Lithuanian information resources into worldwide systems. The 1996–2011 period saw creation and implementation of the LIBIS system in research and public libraries. At present the LIBIS software is used by all public libraries (65), 10 museums and 4 state-level libraries. It is also being implemented in other institutions (the libraries of the Constitutional Court of the Republic of Lithuania and the Supreme Court of the Republic of Lithuania). For teaching purposes, it has been implemented at Vilnius University's Faculty of Communication and Šiauliai University.

The LIBIS infrastructure enabled further development and implementation of electronic services. For this purpose, in 2009–2012 the National Library prepared and implemented the investment project "Development of Interactive Electronic Services for Ordering and Receiving Publications at Public Libraries" financed from the European Structural Funds.

The following three objectives support the accomplishment of this goal.

#### Objective 1

#### Further development of the LIBIS Union Catalogue and its integration into The European Library

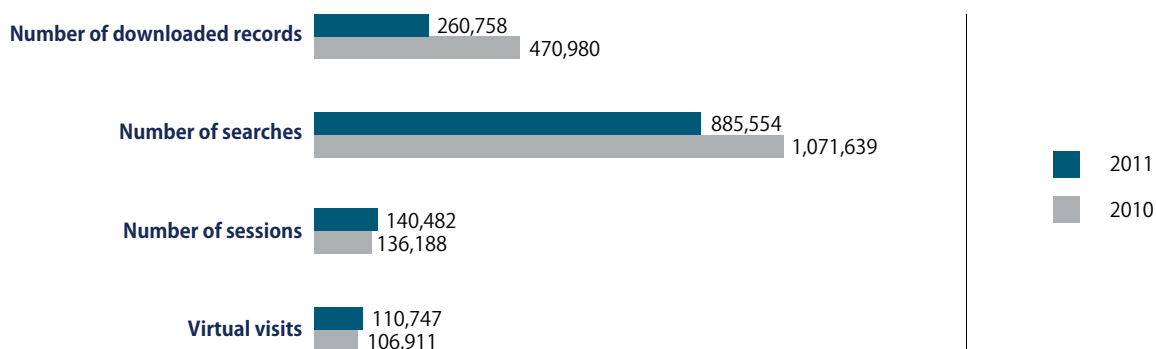
##### Results for 2011

- ◆ 283,867 bibliographic records created by 79 Lithuanian libraries added to the Union Catalogue. As for the end of 2011, the Union Catalogue contained 1,300,000 document titles and 4,200,000 bibliographic records. The Library of the National Museum – Palace of the Grand Dukes of Lithuania has been participating in the development of the Union Catalogue since 2011.
- ◆ Functionality of the Union Catalogue has been enhanced through creating a database for component parts of digitized documents.
- ◆ Continuation of the National Library's membership in The European Library and signing a new agreement on submission of records of the Union Catalogue and other catalogues of the National Library to the portal of The European Library.

##### Planned for 2012

- ◆ Adding 100,000 new bibliographic records to the Union Catalogue of Lithuanian libraries.
- ◆ Ensuring proper delivering and management of the e-service of the LIBIS Union Catalogue.

#### Indicators for the access to the LIBIS Union Catalogue



## Objective 2

## Development of local systems of Lithuanian libraries and the National Library

### Results for 2011

- ◆ There was further implementation of the 2009–2011 LIBIS investment projects. Starting with 2010, LIBIS entered a new stage of its development implying applications of software solutions for improving the quality and management of reader services. A project requirement for functional development of the LIBIS reader service software was prepared in 2011.
- ◆ 12 computerized workplaces upgraded in libraries throughout Lithuania, and 16 workplaces upgraded in the National Library.
- ◆ 14 new LIBIS software versions developed and installed.
- ◆ There were training courses on the use of the LIBIS software delivered, which involved 176 staff members from Lithuanian libraries.

### Planned for 2012

- ◆ Due to 2012 cuts in the funding of the LIBIS investment project, only the most required supporting operation will be performed within the LIBIS systems.

## Objective 3

## Implementation of the investment project “Development of Interactive Electronics Services for Ordering and Receiving Publications in Public Libraries”

### Results for 2011

- ◆ Installation of public library self-service systems enabling self-service return of publications by library customers on a 24/7 basis in 46 Lithuanian libraries for the first time. Radio-frequency identification (RFID) and Electromagnetic (EM) technologies for self-service were installed accordingly in 6 and 5 libraries.
- ◆ Development of a system for automatic informing of users by sending reminders about expired loan periods and renewal options.
- ◆ Development and installation of software in Lithuanian public libraries for performing the following interactive e-services:
  - ordering, receiving and payment for the general readers' card via the Information Systems Interoperability Framework for Public Administration Institutions (VAIISIS);
  - ordering, receiving and payment for full-text documents, document copies or their digitized parts;
  - electronic subscription for library information offering the user a possibility to order and receive periodically information about documents preserved or services rendered by a particular library.
- ◆ Creation of the e-service portal [www.ibiblioteka.lt](http://www.ibiblioteka.lt) in order to enable rendering of e-services by public libraries.

### Planned for 2012

- ◆ Rendering, coordination and administration of interactive e-services via the e-service portal [www.ibiblioteka.lt](http://www.ibiblioteka.lt). Much attention will be given to promoting services, their successful implementation in other public libraries and provision of training.



Martynas Mažvydas National Library of Lithuania  
Annual report 2011  
Action plan for 2012

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Published by: Martynas Mažvydas National Library of Lithuania  
Gedimino pr. 51, LT-01504 Vilnius, Lithuania.  
Printed by: Lodvila JSC Limited, Sėlių g. 3 A, LT-08125 Vilnius, Lithuania.

2012 04 ?? 4 leidyb. apsk. I. Tiražas 200 egz.  
Užsakymo nr. ???  
ISBN 978-609-405-055-8 (Print)  
ISBN 978-609-405-056-5 (Online)

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